

TREMORVAH COTTAGE BOOKING TERMS & CONDITIONS

We kindly ask you to spend some time carefully reading the booking conditions

1. BOOKINGS / PAYMENTS:

- a) Bookings are confirmed when a deposit of one third of the rent is received together with a fully completed booking form.
- b). The balance of rent is due 8 weeks before the commencement of your holiday. If your holiday begins less than 8 weeks from the time of booking the full rent is payable immediately.
- c). Once a booking is confirmed a contract is then deemed to be formed.

2. CANCELLATION

We do not provide cancellation cover. We strongly recommend you take out holiday insurance.

In the event of cancellation less than eight weeks before your holiday begins the whole rent is payable unless we succeed in re-letting.

Cancellation with more than eight weeks notice the deposit only would be forfeited.

Should you need to cancel your holiday for any reason please contact us immediately and we will attempt to re-let the property, at a discount if necessary. Should we re-let a cancelled one week stay as two three day stays an extra cleaning charge will be deducted.

If successful in re-letting we will return the balance of the rental to you less an administration charge of £10.

3. CARE OF THE PROPERTY

The hirer must agree to take good care of the property. Please ensure it is left in a clean and tidy condition. All utensils, kitchen equipment, etc are left clean.

We reserve the right to make a charge for extra cleaning if the property is not left in a satisfactory condition.

The hirer agrees to pay for any damages, breakages or losses to the property from the refundable Damage / Good Housekeeping deposit and any additional charges where necessary.

4. ARRIVAL & DEPARTURE

Holidays commence at 3pm on the arrival day and terminate at 10am on departure day.

5. OCCUPANCY & HIRER'S OBLIGATIONS

- a). Tremorvah Cottage is offered on the understanding that no more than **4** people shall use it (unless previously agreed with ourselves).
- b). Smoking is not allowed inside the property.
- c). To behave in a manner so as not to offend or cause a nuisance to occupants of adjoining properties.

We reserve the right to refuse, curtail or levy additional charges for any booking which appears not to meet these requirements.

6. ACCESS

Reasonable access to the property shall be granted to the owner (this would normally be for a repair etc.)

7. COMPLAINTS

We hope that you will never need to complain on your holiday. If a problem or cause for complaint does arise please let us know immediately so that appropriate action can be taken. No such matters can be dealt with after the completion of your holiday.

8. PETS

We regret that no pets are permitted in our property

9. ELIIGIBILITY

As a condition of booking the property will not be let to groups of single people under the age of 25.

10. LIABILITY

Tremorvah Cottage shall not be liable for any loss, damage, expenses, accident, injury or inconvenience whether to person or property which the applicant or any other person may suffer or sustain arising out of or respect of any letting.